

Privacy Policy

Myco Wellbeing B.V. is responsible for the processing of personal data as described in this privacy statement.

Contact details:

www.mycowellbeing.com

info@mycowellbeing.com

Personal data that we process

Myco Wellbeing B.V. processes your personal data because you use our services and/or because you provide this data to us yourself.

Below is an overview of the personal data we process:

- First and last name
 - Address details
 - Phone number
 - Email address
 - Other personal data that you actively provide (e.g., by creating an account, filling out a form, contacting us via email or phone)
 - Information about your activity on our website
 - Internet browser and device type
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Special and/or sensitive personal data

Our website and/or services are not intended to collect data from visitors under 16 years of age, unless they have permission from a parent or guardian. However, we cannot verify the age of visitors. We advise parents to be involved in their children's online activities to prevent data being collected without parental consent.

If you believe that we have collected personal information about a minor without permission, please contact us at info@mycowellbeing.com and we will delete this data.

Purpose and basis for processing personal data

Myco Wellbeing B.V. processes your personal data for the following purposes:

- To process your payment
 - To send newsletters and/or promotional emails (only with your consent)
 - To enable account creation and login
 - To deliver products and services to you
 - To analyze visitor behavior on the website and optimize our content and services accordingly
 - To track browsing behavior across different websites to better tailor offerings to your interests
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How long we retain personal data

Myco Wellbeing B.V. does not retain your personal data longer than necessary to fulfill the purposes for which it was collected. We use a standard retention period of **12 months**, unless legal obligations require otherwise.

Sharing personal data with third parties

Myco Wellbeing B.V. only shares your personal data with third parties if necessary for the execution of our agreement with you or to comply with legal obligations.

Cookies or similar technologies

Myco Wellbeing B.V. uses functional, analytical, and tracking cookies. A cookie is a small text file stored in the browser of your computer, tablet, or smartphone when you first visit this site. These cookies are used to:

- Ensure the site functions correctly
- Remember your preferences
- Improve site performance
- Offer personalized content and advertisements

Upon your first visit, we informed you about these cookies and requested your consent for placing them. You can opt out of cookies by adjusting your browser settings and can also delete previously stored cookies.

Viewing, modifying, or deleting your data

You have the right to:

- Access your personal data
- Request correction or deletion
- Withdraw your consent to data processing
- Object to the processing of your data
- Request a data transfer (data portability)

To exercise these rights, send a request to info@mycowellbeing.com.

To ensure the request was made by you, please include a copy of your identification document. Black out your photo, MRZ (machine readable zone), passport number, and BSN (citizen service number) to protect your privacy. We will respond within four weeks.

Filing a complaint

You have the right to file a complaint with the national supervisory authority, the **Autoriteit Persoonsgegevens (Dutch Data Protection Authority)**:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect your data

Myco Wellbeing B.V. takes data protection seriously and uses appropriate technical and organizational measures to prevent misuse, loss, unauthorized access, unwanted disclosure, or unauthorized modification. If you suspect your data is not properly secured, please contact us at [**info@mycowellbeing.com**](mailto:info@mycowellbeing.com).